

Director of Public Health

Meeting of:	Date	Agenda item	Ward(s)
Health and Care Scrutiny Committee	21 st November 2019		All

Delete as appropriate	Exempt	Non-exempt
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SUBJECT: IMPROVING OUTCOMES FOR RESIDENTS AFFECTED BY DRUG AND ALCOHOL MISUSE

1 Synopsis

- 1.1 This paper and the accompanying presentation sets out the progress made in establishing and developing Islington’s new drug and alcohol recovery service and improving outcomes for people affected by their, or their loved one’s drug and / or alcohol misuse.
- 1.2 The provider of Islington’s integrated drug and alcohol recovery service is Camden and Islington NHS Foundation Trust, in partnership with Humankind (formerly Blenheim CDP) and Westminster Drug Project.
- 1.3 The new service has been operational from 1st April 2018.

2 Recommendations

- 2.1 To note the progress being made in developing this new service and improving outcomes for Islington residents affected by substance misuse.

3 Background

- 3.1 Islington experiences some of the greatest levels of substance misuse (alcohol and drugs) related harm in London. Substance misuse has significant detrimental impacts on health services, crime and community safety and is an important contributor to adult and children's social care needs, as well as having wider economic, employment and societal impacts.
- 3.2 Better Lives, Islington's adult drug and alcohol recovery services, has been operational since April 2018 following a major 18 month re-design and transformation programme. The vision and operating model for the new service aligns closely with Islington Council's corporate plan, and specifically the development of integrated, place-based working in localities focused on tackling the deeper social challenges which prevent residents from fulfilling their potential, improving outcomes for themselves and their families.
- 3.3 Islington's priorities for the drug and alcohol treatment system are: to continue to improve recovery outcomes for both service users and their families; increase uptake of the most appropriate treatment for those who need it; and ensure that treatment pathways meet the changing needs of the population of drug and alcohol users.
- 3.4 This new integrated contract and service model represents a very significant move away from previous ways of working and service provision. As a consequence, public health commissioners acknowledged that, owing to the significant mobilisation and change processes that the provider needed to implement in order to establish this new service, performance during the first year of contract delivery (ie during 18/19) was likely to be impacted.
- 3.5 A range of key performance indicators are included in the contract and are routinely monitored by commissioners, in order to drive and maintain a clear focus on improving outcomes for individuals and their families. As set out in the service specification, the provider is expected to achieve an increase in the numbers of people engaged with the service over time, as well as an improvement in the proportion of service users achieving and sustaining positive outcomes. Measures of success for the service also include feedback from service users and their families, based on the Making It Real "I" statements. A summary of these performance data is set out in the accompanying presentation, and indicates across a number of measures, an increasingly positive picture of service performance and impact.

4 Implications

4.1 Financial implications

There are no financial implications arising from this report. Comments provided by Ivana Green – Finance Manager.

4.2 Legal implications

No legal implications as this complies with the local authority duties under the Care Act 2014. Comments provided by Anuara Ali - Senior Solicitor, Community Services (Solicitor-Advocate).

4.2 Environmental Implications and contribution to achieving a net zero carbon Islington by 2030

As this is an update report with no decisions being made, there are no new environmental implications beyond those identified when the service commenced (energy and water use, purchasing and waste generation in the buildings being used).

4.3 Resident Impact Assessment

A resident impact assessment was completed as part of the procurement process.

5 Conclusion and reason for recommendation

5.1 The anticipated positive impacts of Better Lives and the new service model it is delivering are starting to emerge, following a challenging first year of operation.

5.2 Work continues with Camden and Islington NHS Foundation Trust, and strongly involving people who use the service, to continue to develop Better Lives

Appendices

Background papers: Presentation: 2019 – Improving outcomes for residents affected by drug and alcohol misuse

Final report clearance:

Signed by:



Director of Public Health

Date 11/11/2019

Received by:

Head of Democratic Services

Date

**Report
Author:**

Emma Stubbs

Date

Tel: 020 7527 8198

Email: Emma.stubbs@islington.gov.uk

Financial Implications

Author: Ivana Green – Finance Manager

Tel: 020 7527 7112

Email: Ivana.Green@islington.gov.uk

Date: 8th November 2019

Legal Implications

Author: Anuara Ali - Senior Solicitor, Community Services (Solicitor-Advocate)

Tel: 020 7527 3122

Email: Anuara.ali@islington.gov.uk

Date: 8th November 2019